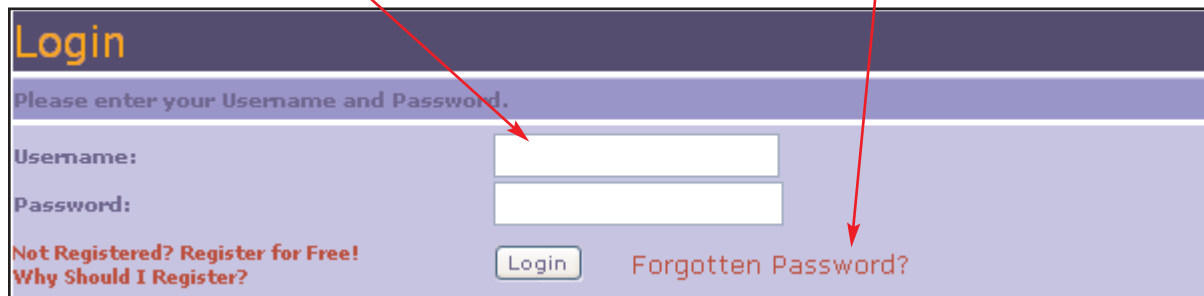


### INSTRUCTIONS FOR RETRIEVING YOUR FORGOTTEN PASSWORD

On the REGISTERMYDOMAIN site your first prompt is to LOG IN with your **USERNAME** and **PASSWORD**.

If you have forgotten your username and password, then please follow the instructions below. To manage your domain(s), email account(s) and webspace and to renew and add on extra webspace, you will need your domain username and password (see below to retrieve this)

If you have forgotten your password for your domain, please enter your **USERNAME** in the first field and click on 'forgotten password'.



Clicking on 'FORGOTTEN PASSWORD' will take you to the screen shown below.



To retrieve the username and password for your domain, in order to manage it, you should enter your domain name as shown above in the first field marked

**'DOMAIN'**.

Once you have entered your domain name, (here for example, CLIVEMARSH.COM) and clicked on **'CONTINUE'**,

your username and password for that domain will be emailed to you immediately.

To retrieve your password for your email account, you should enter your full email address in the field where it's marked

**'EMAIL ADDRESS'**

(here for example CLIVE@CLIVEMARSH.COM) and clicked on **'CONTINUE'**, and your password will be emailed to you immediately.

Once you have clicked on 'CONTINUE' you will be taken to the 'CONTROL PANEL' screen shown below where you will be able to manage your domain(s), email account(s) and webspace and to renew and add on extra webspace.



In order to learn how to manage your domain, please refer to the PDF File called 'DOMAIN MANAGEMENT' located on the homepage of [registermydomain.com](http://registermydomain.com)

Finally, If you have any questions or need assistance, please do not hesitate to call our technical support service hosted by PC Computer Problems Ltd.

You may reach them on **0906 345 1630/31/32** (calls charged at £1.50 per minute).  
Alternatively, please send an email to **support@registermydomain.com**